Introduction

Pompeu Fabra University is spread across three campuses, all located in the city of Barcelona. You can see the locations on the following map: https://www.upf.edu/campus/en/

If you need special support:

1. We strongly recommend all foreign students to contract private health insurance, especially students receiving pharmacological and psychiatric treatment.

2. If possible, we would appreciate prior consultation of our services by those foreign students who need special accommodations.

3. Our office must have an interview with the students in order to provide our services as soon as they arrive at Pompeu Fabra University. We will ask students for their academic accommodations report from their home university.

4. A minimum knowledge of Catalan or Spanish is required

The following document is a collection of FAQs about our services. Please, do not hesitate to contact us for more information at: upfinclusio@upf.edu.

Thank you.

UPF Disability Services Office
1. Learning Support
1.1 Can you provide methodological tutoring for people with cognitive disabilities? Yes, at the student’s request.

1.2 Can you provide notetaking (or another approach) for the hearing impaired? We don’t have this role.

1.3 Can you provide special exam accommodations? In general, our adaptations include: extra time, use of laptops or oral exams. We always take into account the academic accommodations report from the home university.

1.4 Can you provide documents in Braille? Not directly. For each student, we first need to ask ONCE (Spanish National Association of the Blind).

1.5 Can you provide enlarged copies? Yes. We can also offer enlarged font size in the same A4 document.

1.6 Is it possible to make an audio recording of the class? Yes, but only with the teacher’s permission.

1.7 Can you provide Magnetic/induction/deaf loop? Only in large-capacity spaces like auditoriums. In classrooms we use the FM system.

1.8 Can you provide software and other adapted academic materials: are these provided by students or by your institution? For exams, the university can provide a laptop with software like Jaws or ZoomText

1.9 Is it possible to have the materials prior to the class? Yes, you can usually find them online, and, if not, students may ask to receive materials in advance.

2. Accommodation
2.1 Is there adapted housing? This is not provided directly by the university. You would have to consult with our housing partnerships. Please, look at the website: https://www.upf.edu/barcelona/en/allotjament/index.html

2.2 What about care assistants (night/day assistant)? For this you need to consult our housing partnerships.
3. University Environment

3.1 Are the university buildings accessible? Our campus buildings are at ground level and are accessible in design (with wheelchair access). In addition, the elevators are equipped with Braille systems and embossed numbers.

3.2 Is there accessible transportation around the campus and in the local community for disabled students? Bus lines and tram are 100% accessible, but the underground is not. Please check the website: https://www.tmb.cat/en/barcelona/accessibility-mobility-reduced.

3.3 Are the libraries accessible? 100% accessible

3.4 Are there disabled toilets in all buildings? Yes

3.5 Is there parking available for disabled students? Yes but accreditation is required: https://w30.bcn.cat/APPS/portaltramits/portal/channel/default.html?&stpid=19970000225&style=ciudadano&language=es

3.6 Is there an emergency procedure? There are rescue points for disabled students on the three campuses: Ciutadella, Mar and Poblenou. For more information visit: https://www.upf.edu/intranet/otprl/emergencies_/rescat/

3.7 Is there an on-campus hospital or health centre or one close to your institution? Hospital del Mar is our nearest health centre: Campus Mar (100 m), Campus Poblenou (2.5 km) Campus Ciutadella (800 m). We also have first-aid protocols and staff who can alert the emergency services.

3.8 Can you provide psychological Support? Yes, but this is usually limited to 4 (max. 6) sessions approximately. Sessions can be given in Spanish or English https://www.upf.edu/sacu/en/sap.html

3.9 Are there nurses/doctors on campus? No

3.10 Can you provide physiotherapy? No

4. Additional Information

4.1 Where are you located and what are your opening hours? University Community Assistance Service (SACU) From Monday to Thursday: from 9.30am to 2pm and from 4pm to 5.30 pm. Friday: from 9.30am to 2pm. Room 40.S23 in the Roger de Lluria building on Campus Ciutadella https://www.upf.edu/campus/en/ciutadella/lluria.html

4.2 Do you have a website? Yes: https://www.upf.edu/upfinclusio/