

Survey assessing the system and the organization of teaching to students of official master's degrees 2018-2019 Edition

It is sent to all students enrolled in a master's degree. They are already identified according to the master's degree they are taking.

The survey is conducted in Catalan, Spanish and English.

The survey can be filled in on different devices (mobile, tablet, computer).

Decision to take and choice of master's degree

In this section we look at when we decided to do a master's degree and the different aspects that led us to this master's degree in particular.

1. The **main** reason for studying this master's degree is:
 - a. To dedicate myself to research
 - b. To dedicate myself to teaching
 - c. To specialize professionally
 - d. To improve my chances of employment or career advancement
 - e. Others (state which)

*Through which channels, people or media did you find out about this master's degree?
(tick only those appropriate)*

2. The UPF website
3. Internet searches
4. On the UPF social networks (Facebook, Twitter, Instagram, LinkedIn...)
5. At international education exhibitions or fairs
6. At UPF open days (Open Day, information sessions...)
7. UPF lecturers and researchers
8. Professors at my university
9. Fellow students
10. Students and former students of the master's degree course I am taking
11. Students and former students doing other studies at UPF
12. Agencies in my country of origin
13. Others

Rate from 0 to 10 (0 > scarcely – 10 > greatly) the importance in your choice of each of the following aspects or factors:

14. The prestige of UPF
0 1 2 3 4 5 6 7 8 9 10
15. UPF's position in the rankings
0 1 2 3 4 5 6 7 8 9 10
16. The syllabus of the master's degree (degree of specialization, suitability for my interests...)
0 1 2 3 4 5 6 7 8 9 10
17. The teaching team
0 1 2 3 4 5 6 7 8 9 10
18. My teachers' advice
0 1 2 3 4 5 6 7 8 9 10
19. The recommendation of former students of the master's degree
0 1 2 3 4 5 6 7 8 9 10

20. Proximity to my place of residence
0 1 2 3 4 5 6 7 8 9 10
21. I had already studied at UPF
0 1 2 3 4 5 6 7 8 9 10
22. I could not get into another master's degree
0 1 2 3 4 5 6 7 8 9 10
23. The city
0 1 2 3 4 5 6 7 8 9 10
24. The language
0 1 2 3 4 5 6 7 8 9 10
25. The price
0 1 2 3 4 5 6 7 8 9 10
26. Family or personal ties with Barcelona
0 1 2 3 4 5 6 7 8 9 10
27. The fact that this master's degree programme best meets my needs and interests
0 1 2 3 4 5 6 7 8 9 10
28. Other reasons (please specify):

Access to the master's degree

In this section we look at when we enrolled in the master's degree and when we had our first contact with the structure of the programme.

Rate your degree of agreement or disagreement (0 > totally disagree -10 > totally agree) with the following statements:

29. Public information about the master's degree is accessible, comprehensive and up-to-date
0 1 2 3 4 5 6 7 8 9 10
30. The admission requirements are clear and well explained
0 1 2 3 4 5 6 7 8 9 10
31. The registration process is clear and well explained
0 1 2 3 4 5 6 7 8 9 10

Information

With the questions posed in this section we want to find out your degree of satisfaction with the information you receive relating to your studies and to UPF.

32. Are you satisfied with the level of information you receive on the activities related with your studies?
Yes No
33. What is your main source of information about these activities? *(tick only those appropriate)*
- Fellows
 - Teachers
 - The secretariat of the master's degree
 - The coordinator
 - Aula Global
 - The University website or Campus Global
 - Social networks (Facebook, Twitter...)
 - Others (please specify)

34. Are you satisfied with the level of information you receive on the activities carried out at UPF?
Yes No
35. What is your main source of information about these activities? (*tick only those appropriate*)
- Fellows
 - Teachers
 - E-mail
 - UPF newsletters (FUÀ, actualitat UPF...)
 - Canal UPF (screens at the campuses)
 - Billboards
 - Social networks
 - Campus Global
 - The University website
 - Others

Dedication to the master's degree

Below, we raise a series of questions to find out about your dedication to the master's degree.

36. Please state which of these situations is currently applicable to you:
- a. I study, only
 - b. I study and work occasionally
 - c. I study and work regularly
 - d. I am linked to UPF (via a grant or other aid or contract, an internship agreement, etc.)
37. Rate, as a student on the master's degree, your level of involvement in the studies (0 > I am hardly involved at all – 10 > I am highly involved)
0 1 2 3 4 5 6 7 8 9 10
38. How many hours of class do you attend every week?
- a. Up to 5 hours
 - b. From 6 to 10 hours
 - c. From 11 to 15 hours
 - d. More than 15 hours
39. How many hours do you spend studying outside the classroom every week?
- a. Up to 10 hours
 - b. From 11 to 15 hours
 - c. From 16 to 20 hours
 - d. From 21 to 25 hours
 - e. From 26 to 30 hours
 - f. More than 30 hours

Teaching

With the questions posed in this section we want to find out your level of satisfaction with different aspects related to the teaching of the master's degree.

Rate your degree of agreement or disagreement (0 > totally disagree -10 > totally agree) with the following statements:

40. The time management of the studies (modules, subjects, courses...) is suitable

- 0 1 2 3 4 5 6 7 8 9 10
41. The range of optional subjects is adequate
0 1 2 3 4 5 6 7 8 9 10
42. I am happy with the timetable
0 1 2 3 4 5 6 7 8 9 10
43. Coordination between teachers is adequate
0 1 2 3 4 5 6 7 8 9 10
44. There has not been any overlapping of content between the subjects studied
0 1 2 3 4 5 6 7 8 9 10
45. The content of the subjects (contemporaneity, higher level than the bachelor's degree...) is in keeping with the training profile of the master's degree
0 1 2 3 4 5 6 7 8 9 10
46. The teaching methodology has helped my learning
0 1 2 3 4 5 6 7 8 9 10
47. Aula Global, as a teaching and communication tool, has proved useful
0 1 2 3 4 5 6 7 8 9 10
48. The assessment criteria are clear
0 1 2 3 4 5 6 7 8 9 10
49. The evaluation systems have enabled properly reflecting on my learning
0 1 2 3 4 5 6 7 8 9 10
50. The volume of work required is consistent with the required number of credits for the courses and the master's degree final project
0 1 2 3 4 5 6 7 8 9 10
51. The tutoring of the master's degree final project has helped me to manage to do it
0 1 2 3 4 5 6 7 8 9 10
52. I am happy with the master's degree final project
0 1 2 3 4 5 6 7 8 9 10
53. I am happy with the lecturers
0 1 2 3 4 5 6 7 8 9 10
54. I am happy with the lecturers' receptive attitude towards students
0 1 2 3 4 5 6 7 8 9 10
55. The master's degree provides me with opportunities to access a research and/or professional community
0 1 2 3 4 5 6 7 8 9 10

Attention received

With the questions posed in this section we want to find out your level of satisfaction or dissatisfaction with the attention you have received from the different University services.

Rate your degree of agreement or disagreement (0 > totally disagree - 10 > totally agree) with the following statements:

56. I am happy with the attention provided to me by the Admissions Office
0 1 2 3 4 5 6 7 8 9 10
57. I am happy with the attention provided to me by the secretariat of the master's degree
0 1 2 3 4 5 6 7 8 9 10

58. I am happy with the attention provided to me by the coordinator of the master's degree
0 1 2 3 4 5 6 7 8 9 10
59. I am happy with the ability to solve administrative procedures or unforeseen circumstances
0 1 2 3 4 5 6 7 8 9 10
60. I am happy with the attention provided to me by the Library staff
0 1 2 3 4 5 6 7 8 9 10
61. I am happy with the attention provided to me by the Student Information Desk
0 1 2 3 4 5 6 7 8 9 10
62. I am happy with the attention provided to me by the University Community Assistance Service (SACU)
0 1 2 3 4 5 6 7 8 9 10
63. I am happy with the attention provided to me by the Language Volunteering programme
0 1 2 3 4 5 6 7 8 9 10
64. I am happy with my situation as a student of UPF (rights and duties)
0 1 2 3 4 5 6 7 8 9 10

Facilities and services

With the questions posed in this section we want to find out your level of satisfaction or dissatisfaction with the University's different facilities and services.

Rate your degree of agreement or disagreement (0 > totally disagree - 10 > totally agree) with the following statements:

65. The classrooms are adequate
0 1 2 3 4 5 6 7 8 9 10
66. The study rooms are adequate
0 1 2 3 4 5 6 7 8 9 10
67. Other support facilities for teaching (laboratories, editing rooms, studios, workshops...) are adequate
0 1 2 3 4 5 6 7 8 9 10
68. The Library's available bibliographical and electronic resources are adequate
0 1 2 3 4 5 6 7 8 9 10
69. The Eduroam Wi-Fi service works properly
0 1 2 3 4 5 6 7 8 9 10
70. I am happy with the bar-restaurant
0 1 2 3 4 5 6 7 8 9 10
71. I am happy with the photocopying and printing service
0 1 2 3 4 5 6 7 8 9 10
72. I am happy with the standards of cleanliness at the University
0 1 2 3 4 5 6 7 8 9 10
73. I am happy with the University's security and safety
0 1 2 3 4 5 6 7 8 9 10
74. I am happy with access to public transport at the University
0 1 2 3 4 5 6 7 8 9 10

Alumni Programme

With the questions posed in this section we want to find out how much you know about the Alumni Programme.

75. Are you familiar with the Alumni programme?
Yes → go to question 76
No → go to question 79
76. Have you ever made use of it?
Yes → go to question 77
No → go to question 78
77. How would you rate it? (0 > very poor – 10 > very good)
78. I have not made use of it because...
- I have no need
 - I am not interested
 - Others

General ratings

With the questions posed in this section we want to find out your level of satisfaction or dissatisfaction with the master's degree as a whole.

79. Indicate your level of satisfaction with the master's degree you are currently doing (0 > not at all satisfied - 10 > totally satisfied)
0 1 2 3 4 5 6 7 8 9 10
80. The master's degree has met my expectations (0 > not at all - 10 > totally)
0 1 2 3 4 5 6 7 8 9 10
81. Would you recommend studying this master's degree at UPF to someone else?
Yes No
82. Would you recommend studying at UPF to someone else?
Yes No
83. What would you highlight as the most positive aspect of the master's degree (max. 3 items)?
84. What you would change about the master's degree (max. 3 items)?

Prospects for the future

Finally, with the questions posed in this section we want to find out about your future prospects.

85. What are your prospects for the future?
- To take another master's degree
 - To take a PhD
 - To start working
 - To continue working
 - To change job
 - I am not sure
 - Others